

## Participation requirements :

### Our clients :

- Minimum height: 1.20m (accompanied by an adult)
- Wears suitable clothing and closed, appropriate shoes
- Long hair must be tied back
- Must attend the safety briefing and introductory course, after which they will be deemed fit to start the courses
- Must wear a harness for the entire duration of the activity
- Must follow all safety rules clearly outlined in the introduction
- Must act in a RESPONSIBLE and CAREFUL manner
- Must always secure themselves with carabiners from the start to the end of the course
- Follows and listens to instructions/advice from instructors throughout the activity
- May not interrupt or leave a course without the permission and assistance of an instructor
- Alerts instructors in case of any issues
- Respects the natural environment (no littering, picking plants, etc.)
- Accompanying individuals are allowed and encouraged to stay on marked trails

### Our instructors :

- Provide a complete briefing on equipment handling and safety rules and answer any questions
- Ensure each client is properly outfitted by the staff
- Monitor participants
- Advise, assist, and motivate participants as needed
- Are authorized to make or enforce justified decisions
- May exclude, without refund, any person whose behavior endangers themselves or others, or shows disrespect to others, equipment, or the environment
- Can temporarily or permanently evacuate courses for clients' safety due to adverse weather conditions, without financial compensation
- Are able to assist participants back to the ground upon request



- Participation is prohibited under the influence of alcohol or illegal substances
- NO SMOKING IS ALLOWED IN THE WOODS OR DURING YOUR PROGRAM
- Each participant certifies that they hold personal liability insurance.

Refund: In the event that you or the participants decide not to participate or are physically/psychologically unable to complete the reserved activity, no refund may be claimed. An activity fully paid for online will not be eligible for a refund, even in the case of the absence of all participants listed on the ticket.

**THE CLIENT IS RESPONSIBLE FOR THEIR OWN SAFETY ON THE COURSES.  
WE DECLINE ALL RESPONSIBILITY IN CASE OF LOSS OR THEFT.**